

Subject: Re: Trolley's at the last Cars and Stripes Event
From: Lorena Parker <lparker@sanpedrobid.com>
Date: 08/09/2016 09:04 AM
To: "Bezmalinovich, Augie" <ABezmalinovich@portla.org>
CC: "Andy Pham (apham@sanpedrobid.com)" <apham@sanpedrobid.com>, "jpielago@sanpedrobid.com" <jpielago@sanpedrobid.com>

Augie,

We've been working on improving the efficiency of the trolley program. Since the Cars and Stripes event, we now have a written memo to the drivers that forces them to stop and each trolley stop.

Joe has reported that it has been much better since that memo went to all the drivers.

However, trolley management remains a "work in progress" that we continue to strive towards efficiency.

Thanks for letting us know.

Best regards,

Lorena Parker
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On Tue, Aug 9, 2016 at 8:40 AM, Bezmalinovich, Augie
<ABezmalinovich@portla.org> wrote:

Hi Lorena,

I hope all is well and I received some feedback regarding the Trolley service during the last Cars and Stripes Event. Last night at the Coastal San Pedro Neighborhood Council Port Committee meeting there was a lady who said that:

1. They were waiting at CRAFTED for the trolley pick up and instead of making that their first stop and picking folks up to go to the event, the Trolley driver

drove right past them and proceeded to the event instead. They ended up walking from CRAFTED rather than waiting.

2. Immediately after the fireworks were over she and others went to the Trolley stop (at the event) and waited there as the driver decided to take his 45 minute break in the Trolley before taking them.

I could neither confirm nor deny these comments - just letting you know what I heard....

Thanks,

Augie

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